

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/816,678

Confirmation No. 5205

Filing Date: March 22, 2001

Inventors: Guinta et al.

Title: COMPUTER-AIDED  
METHODS AND APPARATUS  
FOR ASSESSING AN  
ORGANIZATIONAL  
PROCESS OR SYSTEM

Examiner: Boyce, Andre D.

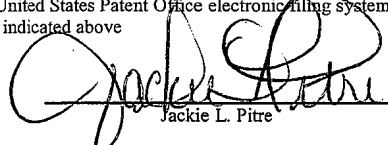
Art Unit: 3623

Atty. Dkt. No: 5078-02500

CERTIFICATE OF ELECTRONIC TRANSMISSION  
UNDER 37 C.F.R. §1.8

DATE OF DEPOSIT: 10/9/09

I hereby certify that this correspondence is being deposited with  
the United States Patent Office electronic filing system on the  
date indicated above

  
Jackie L. Pitre

**AMENDMENT; RESPONSE TO FINAL OFFICE ACTION**  
**MAILED JULY 9, 2009**

**Mail Stop AF**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA. 22313-1450

Sir:

Please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper.**Remarks** begin on page 7 of this paper.